



FHT STEP FAQ's

Q) How do I access the online event?

A) If you have booked your place, you will be sent joining instructions 1 week before the event. This will allow you access to the event from 10 – 21 March 2025.

Q) I am a qualified Therapist, can I still attend?

A) Although the event is tailored towards Students who are yet to qualify, we are welcoming any Therapists, whether you have recently qualified, are studying towards new Therapies or looking to build on CPD. We hope to support all Students and newly qualified Therapists in stepping into the Therapy industry.

Q) Is the event still free if I am not a unqualified student?

A) This event is only free to unqualified students who are currently studying towards their first therapy qualification. If you are a qualified therapist we would still like to encourage you to attend, however there will be a small fee.

Q) What is the difference between webinars and live webinars?

A) The majority of webinars are pre-recorded videos that have been created by industry experts for FHT. These can be accessed at any time within the event.

There may be a couple of live webinars which are live zoom sessions with tutors. These can only be accessed at their allotted time. These sessions will allow for more interaction, giving you the experience of a face-to-face session and networking opportunities.

Q) Do I need to book any live webinars?

A) No you do not need to book on to any live webinars. Your ticket gains you access to the whole event. You can watch the seminars at any time across the event and the live seminars at their allotted times. Neither the live webinars nor pre-recorded webinars have a maximum capacity so no need to book a space.

Q) I can't see the times of when the sessions are, how do I find this out?

A) The access anytime webinars are all pre-recorded and can be watched anytime from 00:01 am on 10 March – 11:59 pm on 21 March. The live seminars are running at specific times, which will be available on the event page.

Q) Will the webinars be available to watch after the event?

A) The webinars are only available to watch during the event. Once the event is over the webinars will expire.

Q) How can I network with other therapists at the event?

A) Attendees who have booked on to the event will have access to a closed Facebook group where they can network with their fellow therapists.

We will be running breakout rooms throughout the event to enable attendees to network with like-minded Students.

Q) Will the live webinars be recorded and available to watch at different times?

A) Any live webinars will be recorded and available to watch during the final week of the event in case anybody is not able to attend at their set times.

Q) How do I gain CPD points from this event?

A) You can download the Event Reflective Journal, which will be available when the event becomes live, once you have booked. You will need to fill this out while you are attending the event.

Under each seminar description is a list of questions for attendees to answer, for every seminar you watch and set of questions you complete, you will earn 1 CPD point.

Q) Do I need to submit my journal after the event to gain the CPD points?

A) You do not need to submit your CPD journal following on from the event. Please complete your journal, calculate your points, award yourself the CPD points and file your journal in your CPD folder at home.